

Statement Regarding the 2025 R&M Refresher Product Recall (Terminated)

Updated: July 2026

On May 18, 2025, R&M Trading LLC announced a voluntary recall of five RM Refresher Instant Milk Tea Powder products sold through Amazon between November 18, 2024 and May 7, 2025. The recall was initiated because the packaging did not clearly state that our products contain milk, as whey and caseinate were derived from milk.

This was an allergen-labeling issue. It was NOT announced as a finding of contamination, adulteration, or illness associated with the products. According to the FDA announcement, no illnesses had been reported.

After receiving notice of the labeling issue, R&M Trading LLC immediately stopped sales of affected products and notified all customers who had purchased our product. We recovered all unsold products and destroyed them on November 14, 2025, after FDA approval. The FDA now states on its official recall page that the recall has been completed and that FDA has terminated the recall.

R&M Trading LLC takes full responsibility for mislabeling allergen information. Following the recall, we conducted a review of our U.S. labeling and product-release procedures and introduced multiple additional inspection steps to ensure that our product strictly follows FDA standards. Product safety, accurate labeling, regulatory compliance, and clear communication with customers remain core priorities for R&M Trading LLC.

For questions regarding this statement, please contact:

R&M Trading LLC

RM Refresher

marsyang@rmrefresher.com

Official FDA recall information is available through the FDA recall announcement for R&M Trading LLC and RM Refresher.